

# Our Mission

The East Hampton Public Library connects people, information and ideas to enrich lives and our shared community.

# Our Vision

To be the welcoming center of our community where East Hampton gathers to connect, learn and grow.

# Our Values

We prioritize people.  
We build community.  
We promote learning.

In March of 2024, the East Hampton Public Library set about collecting feedback from the community regarding their vision for the future of the Library.

The goals and initiatives included in this Strategic Plan are a direct result of those efforts and reflect the wants and needs the community has outlined for the Library.

The purpose of this Strategic Plan is to create a roadmap that will be used to guide our efforts over the next five years as we continue to carry East Hampton into the future.

This plan was approved by the Library Advisory Board on June 3, 2024.



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East Hampton Public Library

# Strategic Plan

2024-2029



## ... Is User-Centered

We strive to provide an exceptional patron experience through library services that are flexible, timely, and interconnected across locations and platforms.

We will...

- Enhance and expand the existing programming schedule to make services more accessible to our patrons.
- Curate Library collections that meet community demand and encompass diverse interests and ideas.
- Create new ways to engage with the Library through collaborations in the community.
- Support and expand access to digital resources.

## ... Is a Community Hub

We strive to be a collaborative leader within East Hampton and to understand and support our community's goals.

We will...

- Raise the public profile of the Library by exploring new ways to market our services.
- Develop processes to better understand the present and future needs and wants of our community.
- Create opportunities for personal growth and collaborative learning by enhancing current spaces and maximizing their potential.

## ... Is Ready for the Future

We strive to be a dynamic entity that is able to evolve with our community in a rapidly changing world.

We will...

- Explore opportunities for physical growth to better meet the needs of our community.
- Empower our staff to provide exceptional service by creating opportunities for continuing education in technology and library services.
- Pursue flexible service models to best support our patrons in an ever-changing world.
- Employ more environmentally sustainable practices to create a thriving local and global community.

## ... Sparks Joy

We strive to enhance our high-energy, inclusive environment while preserving East Hampton's unique culture in a beautiful and safe space.

We will...

- Provide opportunities for connection through community-wide landmark events.
- Reimagine our physical space as a lively and bright environment where patrons want to spend time.
- Foster an environment that recognizes changing demographics and offers common ground for all community members.

